DOCUMENT F: BURDEN RUBRIC AND EXHIBIT INDEX (UPDATED)

This rubric summarizes the core points and the evidence currently in the packet. References use DOC IDs from the exhibit list.

1) Agreement / scope of work

Burden: Show the agreed scope (Pentium II system + data transfer/integration).

Evidence: DOC04; DOC07.

2) Payments / consideration

Burden: Show payments made for hardware and labor.

Evidence: DOC18; DOC17; DOC15; DOC16; DOC19.

3) Procurement / fulfillment steps

Burden: Show the replacement system and adapters were sourced and delivered or made available.

Evidence: DOC10; DOC11; DOC13; DOC02.

4) Communications and progress

Burden: Show ongoing requests for ISA card details and updates during troubleshooting.

Evidence: DOC03; DOC05; DOC06; DOC20; DOC38.

5) Refund policy / custom order position

Burden: Show custom order and labor refund restrictions and the posted policy.

Evidence: DOC02; DOC21.

6) Dispute posture / filings

Burden: Show refund demand, threats, and the filed answer/counterclaim response.

Evidence: DOC01; DOC14; DOC49; DOC54.

EXHIBIT INDEX (DOC IDs)

DOC01 - Email communications requesting refund (April 2025).

DOC02 - Jose response and policy references.

DOC03 - Kyle requests ISA card details.

DOC04 - Scope/quote email.

DOC05 - Waiting for Tom confirmation (July 2024).

DOC06 - Follow-up request for ISA info.

DOC07 - Request for backup tower.

DOC08 - Request for replacement controller card.

DOC09 - eBay purchase of industrial add-on card.

DOC10 - eBay vendor confirmation for Pentium II.

DOC11 - FedEx tracking detail for Pentium II.

DOC12 - Industrial add-on card receipt (email).

DOC13 - USB-to-ISA adapter purchase.

DOC14 - Legal threats after delivery offer.

DOC15 - On-site testing receipt #1238.

DOC16 - On-site testing receipt #1300.

DOC17 - Add-on card payment receipt #1129.

DOC18 - Pentium II payment receipt #1311.

DOC19 - IDE HDD replacement receipt #1650.

DOC20 - Update request and clarification.

DOC21 - Photo of posted policy.

DOC23 - Document A: Plain Language Summary (DOCX).

DOC24 - Document B: Timeline (DOCX).

DOC25 - Document C: Receipts and Payments (DOCX).

DOC26 - Document E: Technical Challenges (DOCX).

DOC27 - Document F: This rubric (DOCX).

DOC28 - Document G: Work Performed Evidence (DOCX).

DOC29 - Document H: Contradictions (DOCX).

DOC30 - Document I: Statement of Good Faith (DOCX).

DOC31 - Jay's Answer to Tom's Counterclaim Defense (DOCX).

DOC32 - Jose clarifying no new tower (DOCX).

DOC33 - Jose clarifying Pentium II (DOCX).

DOC34 - Jose confirming store policies (DOCX).

DOC35 - Jose offering to ship parts (DOCX).

DOC36 - Jose seeking clarification after threats (DOCX).

DOC37 - Jose's final resolution offer (DOCX).

DOC38 - Kyle requesting information (DOCX).

DOC39 - Tech labor summary (DOCX).

DOC40 - Timeline of Events: Tom R (DOCX).

DOC41 - Tom accepting virtualization path (DOCX).

DOC42 - Tom accepting virtualization solution (DOCX).

DOC43 - Tom getting project update (DOCX).

DOC44 - Tom indicates still working with MTI (DOCX).

DOC45 - Tom making legal threats (DOCX).

DOC46 - Tom responding to information request (DOCX).

DOC47 - Tom claiming he never engaged additional work (DOCX).

DOC48 - Tom seems confused (DOCX).

DOC49 - Tom's Answer provided to JP Precinct #1 (DOCX).

DOC50 - Tom's sudden reversal (DOCX).

DOC51 - Tom's continued threats (DOCX).

DOC53 - Policies on front desk (image).

DOC54 - Defendant's Answer (PDF, OCR).

DOC55 - Labor Summary for Project Welder Control System (PDF, OCR).

DOC56 - Answer doc (PDF, OCR).

DOC57 - eBay (PDF, OCR).

DOC58 - FedEx (PDF, OCR).

DOC59 - Testimony questionnaire (PDF, OCR).